

Family Educational Rights and Privacy Notice

New Directions Youth and Family Services, Inc. (“New Directions”) is committed to protecting the privacy of students who attend New Directions’ Henrietta G. Lewis Campus School and the Wayne A. Second Therapeutic Preschool, which serves both day and residential treatment students. As a result, through this Family Educational Rights and Privacy Notice (the “Notice”), New Directions is informing parents and students of their rights under the Family Educational Rights and Privacy Act (“FERPA”).

For purposes of this Notice, parents or parent are defined as a parent of a student at New Directions’ Henrietta G. Lewis Campus School or the Wayne A. Second Therapeutic Preschool. A parent includes a natural parent, a guardian, or an individual acting as a parent in the absence of a parent or a guardian.

Also for purposes of this Notice, eligible students or eligible student are defined as a student who has reached 18 years of age or is attending an institution of postsecondary education.

Rights of Parents and Eligible Students:

Inspection and Review of Student’s Education Records and Record of Requests for Access and Disclosures: Parents and eligible students have the right to inspect and review a student’s education records, unless not permitted or limited by law, within 45 days of New Directions’ receipt of a request to inspect and review the education records. Also, unless not permitted or limited by law, parents and eligible students have the right to inspect and review the record of disclosures, which is a record of each request for access to and each disclosure of personally identifiable information (“PII”), which is defined herein, from an education record. Any requests to inspect and review a student’s education records and/or record of disclosures must be sent in writing to: **New Directions Youth and Family Services, Inc., Campus School Principal, 6395 Old Niagara Rd, Lockport NY 14094.** Upon receipt of the request, New Directions will contact the parent or eligible student and make arrangements for the inspection and review of the education records and/or the record of disclosures.

With respect to a copy of an education record, New Directions may charge a fee for a copy of an education record, which is made for a parent or eligible student. However, New Directions will not charge a fee to search for or to retrieve the education records of a student.

Amendment of Student’s Education Records and Hearing: Parents and eligible students also have the right to seek an amendment of the student’s education records that the parent or eligible student believes is inaccurate, misleading, or otherwise in violation of the student’s privacy rights. Any requests for an amendment to a student’s education records must be sent in writing to: **New Directions Youth and Family Services, Inc., Campus School Principal, 6395 Old**

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Niagara Rd, Lockport NY 14094. The request must specify what information from the student's education records you would like amended and the reason why you are requesting the amendment.

Upon receipt of the amendment request, New Directions will decide whether to amend the record requested within a reasonable time after receipt of the request. If New Directions decides not to amend the record as requested, New Directions will inform the parent or eligible student of its decision in writing and advise the parent or eligible student of his or her right to a hearing regarding the amendment request, which New Directions denied. Such hearing, if requested by the parent or the eligible student, will be held within a reasonable time after New Directions receives the request for the hearing. New Directions will provide written notice of the date, time, and place of the hearing to the parent or eligible student in a reasonable amount of time before the date of the hearing.

At the hearing the parent or eligible student will be given a full and fair opportunity to present evidence relevant to the amendment of education records request. Also the parent or eligible student may, at his or her own expense, be assisted or represented by one or more individuals, including an attorney.

If, as a result, of the hearing, New Directions decides that the information within the student's education records is indeed inaccurate, misleading, or otherwise in violation of the privacy rights of the student, New Directions will amend the record accordingly and will inform the parent or eligible student in writing about the amendment.

However, if New Directions decides after the hearing that the information within the student's education records is not inaccurate, misleading, or otherwise in violation of the privacy rights of the student, New Directions will inform the parent or the eligible student in writing of the right to place a statement in the record commenting on the contested information in the record or stating why he or she disagrees with the decision of New Directions, or both.

If New Directions places the above mentioned parent or eligible student's statement in the education records of a student, New Directions will maintain the statement with the contested part of the record for as long as the record is maintained. In addition, New Directions will disclose the statement whenever it discloses the portion of the record to which the statement relates.

Consent to Disclosure of Personally Identifiable Information: A parent or eligible student has the right to consent to the disclosure by New Directions of PII from education records; provided that the parent or eligible student does the following:

- a) Provide the consent in writing;

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- b) Specify the records that may be disclosed;
- c) State the purpose of the disclosure;
- d) Identify the party or class of parties to whom the disclosure may be made; and
- e) Sign and date the request.

PII includes, but is not limited to, the following:

- The student's name;
- The name of the student's parent or other family members;
- The address of the student or the student's family;
- A personal identifier, such as the student's social security number or student number; or
- Other indirect identifiers, such as the student's date of birth, place of birth, and mother's maiden name.

Notwithstanding the above, New Directions may disclose PII from an education record of a student without a written consent from either the parent or the eligible student if the disclosure meets one or more of the following conditions:

- i. The disclosure is to other school officials within New Directions whom New Directions has determined have legitimate educational interests in the PII. A school official has legitimate educational interests if the official needs such PII in order to fulfill his or her professional duties. A school official is (a) an individual who New Directions has employed as a supervisor, teacher, nurse, director, administrator or support staff member or (b) a contractor, consultant, volunteer, or other party to whom New Directions has outsourced services or functions; provided that the contractor, consultant, volunteer, or other party performs a service or function that New Directions would otherwise use employees, is under the direct control of New Directions with respect to the use and maintenance of education records, and will not disclose the information to any other party without the prior consent of the parent or the eligible student;
- ii. The disclosure is to officials of another school, school system, or institution of postsecondary education where the student seeks or intends to enroll, or where the student is already enrolled so long as the disclosure is for the purposes related to the student's enrollment or transfer;
- iii. The disclosure is to authorized representatives of the Comptroller General of the United States; the Attorney General of the United States; the Secretary of the U.S. Department of Education; or State and local educational authorities for the purpose of an audit or evaluation of Federal or State supported education

- programs, or the enforcement of or compliance with Federal legal requirements, which relate to those programs;
- iv. The disclosure is to organizations conducting studies for, or on behalf of, New Directions in order to develop, validate, or administer predictive tests, administer student aid programs or improve instruction;
 - v. The disclosure is to accrediting organizations to carry out their accrediting functions;
 - vi. The disclosure is to comply with a judicial order or lawfully issued subpoena and New Directions has made a reasonable effort to notify the parent or eligible student of the order or subpoena in advance of compliance with the subpoena or judicial order, unless the disclosure is connected to a federal grand jury subpoena or any other subpoena issued for a law enforcement purpose and the court or other issuing agency has ordered that the existence or the contents of the subpoena or the information provided in response to the subpoena not be disclosed;
 - vii. The disclosure is in connection with a health or safety emergency and disclosure of PII is necessary to protect the health or safety of the student or other individuals; or
 - viii. The disclosure is any other disclosure, which is permitted by law.

Directory Information:

Disclosure of Directory Information: Directory information is information contained in an education record of a student that would not generally be considered harmful or an invasion of privacy if disclosed. Under FERPA, New Directions may disclose directory information without the written consent of a parent or eligible student; provided that a parent or eligible student is informed of the types of PII that New Directions has designated as directory information. New Directions has designated the following types of PII as directory information, which New Directions may disclose without prior written consent:

- The student's name
- The student's degrees, honors, and awards
- The student's photograph
- The student's grade level
- The student's participation in an officially recognized activity and sport
- The student's New Directions e-mail address

One of the purposes for disclosure of directory information is to enable New Directions to include directory information, when permitted by FERPA, from a student's education records in certain New Directions publications. The following are examples of publications:

New Directions Youth and Family Services, Inc.

- ❖ The annual yearbook
- ❖ Holiday programs
- ❖ Graduation programs
- ❖ Honor roll or other recognition lists

Opt Out: A parent or eligible student may refuse permission for the disclosure of any or all of the above directory information by notifying in writing the **New Directions Youth and Family Services, Inc., Campus School Principal, 6395 Old Niagara Rd, Lockport NY 14094**, by September 30th of the current school year or within 30 days of the day of enrollment if a student is enrolled at New Directions after September 30th; provided that action has not already been taken regarding the directory information prior to New Directions receipt of the written opt out. Please note that a parent or eligible student may not opt out of directory information disclosure to prevent New Directions from disclosing or requiring a student to disclose the student's name, identifier, or the student's New Directions e-mail address in a class in which the student is enrolled or prevent New Directions from requiring a student to wear, to display publicly, or to disclose a student ID card or badge that exhibits information that is designated by New Directions as directory information.

Revoking an Opt Out: A parent or eligible student may at any time revoke his/her opt out request and permit the disclosure of any or all of the above directory information by writing to the **New Directions Youth and Family Services, Inc., Campus School Principal, 6395 Old Niagara Rd, Lockport NY 14094**.

File a Complaint: A parent or eligible student has the right to file with the Department of Education a written complaint concerning alleged failures by new Directions

to comply with the requirements of FERPA. A parent or eligible student may send his or her written complaint to the following address: Family Policy Compliance Office, U.S. Department of Education, 400 Maryland Avenue, SW., Washington, DC 20202.